



Department of Commerce

Homeless Management Information System (HMIS)

Who to Contact for HMIS Technical Assistance (TA)

• Help Desk

- Data Entry Technical Support
- Logins and Security
- Certificates Installs
- Client or Program Record Modifications or Deletions
- Minor System Errors

Alicia Osborne
Alicia.Osborne@commerce.wa.gov
(360) 725-2918



• Train

- HMIS Tutorials and Data Entry Technical Support
- HMIS Trainings & Registration, Guidance Materials, and User Requirements
- HMIS Webpage & Publications

Maylee Stevenson
Maylee.Stevenson@commerce.wa.gov
(360) 725.2984



• Report

- APR, CHG, IYHP, PATH, RHY, SSVF, .CSV and other reports
- Custom Ad Hoc "Looker" Reports
- Data Quality Monitoring
- Agency or Program Set Up

Jennifer Garrett
Jennifer.Garrett@commerce.wa.gov
(360) 725-5002



• Manage

- Data Standards Compliance
- Advanced System Errors
- Data Security Concerns
- Data Sharing & Set Up
- Data Integration, Migration, and Exports

Talia Scott
Talia.Scott@commerce.wa.gov
(360) 725-2989



No wrong front door for
HMIS technical support!
Email or Call.

Homeless Management Information System
Technical Assistance



Helping you so you can help others.



Nick Mondau
Federal Programs & Data Systems Manager
Nick.Mondau@commerce.wa.gov
360.725.3028